



3111 Millar Ave. Unit #20 Saskatoon, SK S7K 6N3  
P: 306-652-1433 • TF: 1-888-WAINBEE [924-6233] • F: 306-652-1436

## **Service Technician Wainbee Limited**

### **Job Brief**

Working closely with other departments such as sales, production, and operations, the primary objective of this position is to examine and assess equipment in order to make accurate recommendations for installation, repairs and service, as well as provide leadership to the service department.

### **Tasks & Responsibilities**

- Identify parts and make accurate suggestions based on knowledge of the product
- Work closely with sales, suppliers, and purchasing to process returns and warranty issues
- Ensure authorization has been received before initiating repairs and/or service work
- Comply with all health & safety regulations at Wainbee and customer facilities
- Prepare verbal and written quotations to customers after evaluation has been complete
- Follow company process and procedures for all repair and warranty requests
- Engage with customers on technical repair issues and recommendations

### **Requirements**

- Experience as a service technician in fluid power and/or industrial automation
- Technical training and demonstrated knowledge of industrial products
- Commitment to provide outstanding customer service
- Great communication skills & the ability to communicate technical knowledge in a clear and understandable manner
- High attention to detail with excellent organizational and problem-solving skills
- Independent thinking and exceptional decision making skills
- Ability to collect data related to technical issues and present solutions to the team and customer
- Strong and self-motivated team player, service oriented, and willing to learn new equipment and processes
- Experience with ERP and CRM software and proficiency in Microsoft Office
- Valid Class 5 Driver's License
- Lift Truck Safety Certificate
- Demonstrated knowledge of fluid power and electrical drawings



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## **About Wainbee**

Wainbee Limited is a solutions provider in engineered systems, products, and services for motion & control, industrial filtration, and automation solutions. As one of Canada's largest manufacturing agents, Wainbee Limited has 16 offices and over 250 employees; including a team of engineering staff coast to coast.

As an employee owned company incorporated in 1957 and controlled by principal employee-shareholders, who are active in the daily operations as the management team, Wainbee Limited and its divisions have become trusted partners in the motion & control market.

Interested Candidates can send their resume to [careers@wainbee.com](mailto:careers@wainbee.com).

Please reference job number SK125 in subject line.